

QUALITY POLICY

CMX Pty Ltd is committed to the delivery of its products and services to a high standard. This is achieved through the company's Quality Management System which is operated in accordance with ISO 9001:2015.

The focus of the company's activities is maintaining customer satisfaction and to achieve this we will.

- Continually work towards improving our products and services
- Ensure our employees are trained and competent to provide our services
- Liaise closely with suppliers and contractors to ensure the Company's quality principles are upheld.
- Deliver our products services on time for all customers.
- Continually test, inspect and audit our products and services to ensure they are of a high quality.
- Continually strive to maintain a zero, customer complaint rate.
- Obtain feedback from our customers to assist in improving products and service delivery.
- Establishing company objectives and targets which assist in quality products and services.

It is the intention to maintain and build on CMX's reputation for quality by continually achieving a standard of service that complies with specifications, standards, statutory regulations and contractual obligations and by encouraging full employee involvement and commitment while maintaining profitability. The Company reinforces this through an underlying commitment to minimal response times in issues regarding our products and overall service delivery.

CMX Group Pty Ltd



Caio Maida
Managing Director

Date: 3 September 2018